



# THE HERITAGE

RETIREMENT RESIDENCE



## Welcome...

Nestled in the heart of West Kelowna on the western shore of Okanagan Lake, The Heritage is the place where rural meets sophistication. With views of the lake, mountains and the city, you can't go wrong. Enjoy local beaches, parks, walking and biking trails, wineries, vineyards, fresh fruit orchards and shopping. Its elegance complements the comfortable dining and fun activities available. The Heritage encompasses an active living and entertaining lifestyle, with supportive measures when required.

## Enjoy Life in a Beautiful Setting

with its lovely lounges, outdoor patios and gardens, putting green, lawn bowling and shuffle board. The Heritage Retirement Residence evokes a sense of active living, comfort & security.

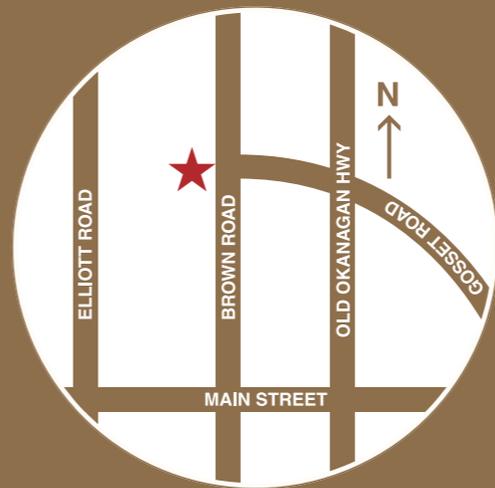
## Life Enrichment

At The Heritage, everything we do is to ensure that you have a great day, every day! That's why we hold monthly meetings to recognize that your opinions and suggestions are valued. Our monthly calendar is a great reflection of how we act upon your ideas. Selected by the residents, our engaging activities will inspire you to participate!

- Heated salt-water pool and aquafit classes
- Gym, exercise classes, and yoga
- Outdoor lawn bowling and shuffleboard
- Shopping and scenic drives
- Craft kitchen and art studio
- Inspiring Church services



*Pet Friendly*



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## Accommodations

We want your new home to feel like your own with a style and setting that's distinctively yours.

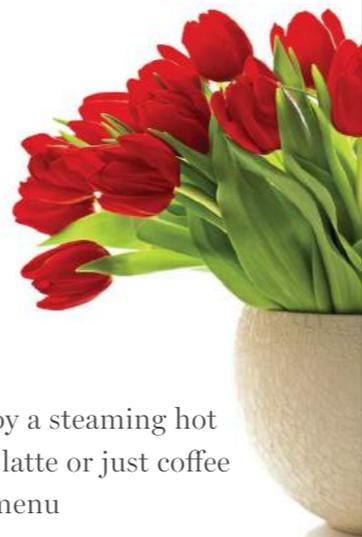
Personalize your suite to make The Heritage feel as special and warm as your previous home - you can even bring your treasured antiques and your furry friends too. We plan on taking care of everything else so you can spend time planning your next adventure - you've earned it!

- Elegantly appointed studios, one and two bedroom suites, some with dens
- Individually controlled heat and air conditioning
- Full bathroom with walk-in shower and built in seat
- 4-burner stove tops
- Full freezer & fridge
- Social balconies

## Amenities

If your home had everything you needed at your fingertips, combined with an engaging social calendar, you'd never want to leave. That's how we approach our communities, and The Heritage is without exception, where we offer:

- Comfortable and warm lobby
- Shuffle board / Putting green
- Heated saltwater pool
- Gym
- Personal gardens
- Theater
- Cozy library
- Spa / Hair salon
- Tuck shop
- Free inside parking
- Bistro, open 24/7 enjoy a steaming hot cappuccino, espresso, latte or just coffee and an all day bistro menu



## Safety & Security

The Heritage is a place you can call home; not because it's where you wake up every morning, but because you're surrounded by peace of mind and warmth from people who genuinely care about your well-being. We believe that you should feel safe and reassured when living here. All our staff are trained in specific safety and security procedures which means that your safety isn't treated like a job - it's woven into everything we do.

- Around the clock emergency response system
- 24/7 professional staff
- Daily check ins
- Personal pendant
- Cameras throughout the common areas/parking
- Emergency call stations in each suite

## Dining

We believe that food is more than sustenance. Good food should be enjoyed with friends, made with fresh local ingredients, prepared from scratch by an experienced culinary team and served by friendly and courteous dining staff who know your personal tastes.

- Delicious, nutritious meals prepared onsite daily by certified chefs
- Customize your meal plan to suit your individual dietary needs
- Full or partial meal service
- Lovely Private Dining Room for family gatherings



## Respite & Trial Stays

The Heritage provides caregivers with relief and peace of mind knowing their loved one is professionally cared for by our staff in a safe, secure and home-like environment.

Our private fully furnished suites include telephone, television and an emergency call response system.